



# EXAMS ARCHIVING POLICY

## 2024/25

This policy is annually reviewed to ensure that records are archived/retained in accordance with current requirements

Approved/reviewed by	
John Rothwell	
Date of next review	April 2026

## Key staff involved in the policy

Role	Name(s)
Exams officer	<b>Chris Coffey</b>
Exams officer line manager (Senior leader)	<b>John Rothwell</b>
Head of centre	<b>Emma Gundry</b>
IT manager	
SENCo (or equivalent role)	<b>Emily Stevens , Sarah Cole</b>
Finance manager	
Head of department(s)	

## **Purpose of the policy**

The purpose of this policy is to:

- identify exams-related information/records held by the exams office
- identify the retention period
- determine the action required at the end of the retention period and the method of disposal
- inform or supplement the centre-wide records management policy/data retention policy

Record type	Record(s) description (where required)	Retention information/period	Action at end of retention period (method of disposal)
Access arrangements information	Any hard copy information kept by the EO relating to an access arrangement candidate.	To be returned to ALS lead/SENCo as records owner at end of the candidate's final exam series.	<b>Pupils files – file destroyed when pupil 25 years old. Confidential shredding</b>
Alternative site arrangements	Any hard copy information generated on an alternative site arrangement. Notifications submitted online via CAP.	Then to be held in Exams Office until the deadline for post results services and the resolution of outstanding or appeals	Confidential waste/shredding
Attendance register copies		(Reference ICE 12, 22: ...keep signed records of the seating plan, the invigilation arrangements and the centre's copies of the attendance registers for each examination. The awarding bodies may need to refer to these records. The centre must keep them until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later... keep a copy of the attendance register until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later)	Confidential waste/shredding
Awarding body exams administration information	Any hard copy publications provided by awarding bodies.	To be retained until the current academic year update is provided.	Recycling
Candidates' scripts	Any unwanted copies of scripts returned to the centre through the Access to Scripts (ATS) service.	To be retained securely until the awarding body's earliest date for confidential disposal of unwanted scripts.  (Reference GR 3.15: ... ensure that when scripts that have been returned under access to scripts arrangements are no longer required, they are disposed of in a confidential manner, but no earlier than the dates specified by the awarding bodies...)	Confidential disposal
Candidates' work	Non-examination assessment work returned to the centre by the awarding body at the end of the moderation period.	To be logged on return to the centre and immediately returned to subject staff as records owner.  To be stored safely and securely along with work that did not form part of the moderation sample (including materials stored electronically)  (Reference GR 3.15: ...store safely and securely all non-examination assessments, including controlled assessments, coursework or portfolios, retained in, or returned to, the centre until the deadline for a review of moderation has passed or until a review of moderation, an appeal or a malpractice investigation	Returned to candidates or safe disposal

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		has been completed, whichever is later. This includes materials stored electronically. See paragraph 4.8 of the JCQ publication <i>Instructions for conducting non-examination assessments</i> <a href="https://www.jcq.org.uk/exams-office/non-examination-assessments">https://www.jcq.org.uk/exams-office/non-examination-assessments</a> )	
Centre consortium arrangements for centre assessed work	Any hard copy information generated or relating to consortium arrangements for centre assessed work. Applications submitted online via CAP.		
Certificates	Candidate certificates issued by awarding bodies.	(Reference GR 5.14: ...retain all unclaimed certificates under secure conditions for a minimum of 12 months from the date of issue)	Confidential destruction
Certificate destruction information	A record of unclaimed certificates that have been destroyed.	(Reference GR 5.14: ...destroy any unclaimed certificates after retaining them for a minimum of 12 months. They must be destroyed in a confidential manner. Centres that do not have a means of destroying certificates confidentially may return them to the respective awarding body. A record of certificates that have been destroyed should be retained for four years from their date of destruction. However, candidates should be informed that some awarding bodies do not offer a replacement certificate service. In such circumstances the awarding body will issue a Certifying Statement of Results... (Where an awarding body issues a replacement certificate, or a Certifying Statement of Results, this will provide an accurate and complete record of results for all qualifications covered by the original certificate.)  ...return any certificates requested by the awarding bodies. Certificates always remain the property of the awarding bodies.	Confidential destruction
Certificate issue information	A record of certificates that have been issued.	(Reference GR 5.14: ...obtain and maintain accurate candidate contact information to ensure the correct and secure despatch of certificates... distribute certificates to all candidates without delay and regardless of any disputes (such as non-payment of fees). Certificates must not be withheld without prior permission from an awarding body which will only be given in very exceptional circumstances. A record should be kept of the certificates that are issued...)	<b>Confidential shredding</b>
Confidential materials: initial point of delivery logs	Logs recording awarding body confidential exam materials received by an authorised member of staff at the initial point of delivery and the secure movement of packages by an authorised member of staff to the secure room for transferal to the centre's secure storage facility.	<b>To be held on file in the Exams Office until the deadline for post results services and the resolution of outstanding enquiries or appeals</b>	<b>Confidential shredding</b>

Record type	Record(s) description (where required)	Retention information/period	Action at end of retention period (method of disposal)
Confidential materials: receipt, secure movement and secure storage logs	Logs recording confidential exam materials received, securely moved, checked and placed in the secure storage facility by the exams officer (or other authorised member of centre staff) throughout the period the materials are confidential. (Including for example, the handling of confidential MFL Listening materials)	To be held on file in the Exam Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	Confidential shredding
Conflicts of interest records	Records demonstrating the management of conflicts of interest.	(Reference <a href="#">GR 5.3</a> : ...The records may be inspected by a JCQ Centre Inspector and/or awarding body staff. They might be requested in the event of concerns being reported to an awarding body. The records must be retained until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later.)	Confidential shredding
Dispatch logs	Proof of dispatch of exam script packages to awarding body examiners covered by the <a href="#">DfE (Standards &amp; Testing Agency) yellow label service</a> (England only).		
Entry information	Any hard copy information relating to candidates' entries.	To be held in the Exams Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	Confidential shredding
Exam question papers	Question papers for timetabled written exams.	<p>(Reference <a href="#">ICE 31</a>: Question papers must not be released to centre personnel until after the awarding body's published finishing time for the examination or, in the case of a timetable variation, until all candidates within the centre have completed the examination.</p> <p>For CCEA examinations question papers must not be released until 24 hours after the published finishing time for the examination.)</p> <p>(Reference <a href="#">GR 6.13</a>: ...For confidentiality purposes question papers must not be released to centre personnel for use in accordance with paragraph 6.12 until after the awarding body's published finishing time for the examination or, in the case of a timetable variation, until all candidates within the centre have completed the examination. This does not restrict access to question papers by authorised centre personnel for the purpose of conducting examinations...)</p>	Issued to subject staff

Record type	Record(s) description (where required)	Retention information/period	Action at end of retention period (method of disposal)
Exam room checklists	Checklists confirming exam room conditions and invigilation arrangements for each exam session.		
Exam room incident logs	Logs recording any incidents or irregularities in exam rooms for each exam session.	To be held in the Exams Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	Confidential shredding
Exam stationery	Awarding body exam stationery provided solely for the purpose of external exams.	(Reference ICE 30: ...return unused stationery to the secure storage facility or secure room until needed for a future examination. Surplus stationery must not be used for internal school tests, mock examinations and non-examination assessments... destroy confidentially any out-of-date stationery.)	Confidential destruction
Examiner reports	Copy may be kept with results for the relevant period.	(Where/if provided) To be immediately provided to head of department as records owner.	
Finance information	Copy invoices for exams-related fees.	To be returned to Finance department as records owner at the end of the academic year.	
Handling secure electronic materials logs	(Where used by the centre) Logs recording the arrangements applied when handling secure electronic materials provided to the centre and accessed by the exams officer (or other authorised member of centre staff)		
Invigilation arrangements	See <i>Exam room checklists</i>		
Invigilator and facilitator training records	A record of the content of training given to invigilators and those facilitating access arrangements for candidates must be available for inspection	(Reference ICE 12: A record of the content of the training given to invigilators and those facilitating an access arrangement for a candidate under examination conditions must be available for inspection and retained on file until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later.)	<b>Confidential shredding</b>
Moderator reports	Copy may be kept with results for the relevant period.	(Where printed from electronic copy) To be immediately provided to head of department as records owner.	

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Moderation returns logs	Logs recording the return of candidates' work to the centre by the awarding body at the end of the moderation period.		
Overnight supervision information	<p>The JCQ <i>Overnight Supervision</i> form is completed online using CAP. The JCQ <i>Overnight Supervision Declaration</i> form is downloaded from CAP) for signing by the candidate, the supervisor and the head of centre.</p> <p>Any hard copy information relating to overnight supervision arrangements. Reports submitted online via CAP.</p>	(Reference <a href="#">ICE 8</a> : ...keep all completed forms available for inspection until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later. Forms may be stored electronically or in hard copy paper format and must not be sent to an awarding body, unless specifically requested...)	<b>Confidential shredding</b>
Post-results services: confirmation of candidate consent information	Hard copy or email record of required candidate consent.	(Reference <a href="#">PRS 4.2</a> , plus appendix A and B: Consent forms or emails from candidates must be retained by the centre and kept for at least six months following the outcome of the clerical re-check or review of marking or any subsequent appeal. The awarding bodies reserve the right to inspect such documentation.)	<b>Confidential shredding</b>
Post-results services: requests/outcome information	Any hard copy information relating to a post-results service request (RoRs, appeals, ATS) submitted to an awarding body for a candidate and outcome information from the awarding body.		<b>Confidential shredding</b>
Post-results services: tracking logs	Logs tracking to resolution all post-results service requests submitted to awarding bodies.	To be held in the Exams Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	<b>Confidential shredding</b>
Private candidate information	Any hard copy information relating to private candidates' entries.	<b>Private candidates not accepted</b>	
Proof of postage – candidates' work	<p>Proof of postage of sample of candidates' work submitted to awarding body moderators.</p> <p>(Proof of postage of candidates' scripts to awarding body examiners/markers)</p>	(Reference <a href="#">ICE 29</a> : Centres not involved in the secure despatch of exam scripts service... must obtain proof of postage/despatch for each packet of scripts, which must be retained on the centre's files until the results are published, in case of loss or damage. (Proof of postage will provide evidence that the candidates' scripts have left the centre. This will indicate that the scripts were written at the appointed time and that, should the scripts not be received by the awarding body/examiner, then special consideration may be possible.) ...)	



Record type	Record(s) description (where required)	Retention information/period	Action at end of retention period (method of disposal)
Resilience arrangements: Evidence of candidate performance	The collection of evidence of student performance to ensure resilience in the qualifications system	(Reference Ofqual <a href="#">Guidance on collecting evidence of student performance to ensure resilience in the qualifications system: Retention of the work</a> Student work, either the original or a copy, must always be retained by the centre. Student work can be retained digitally or physically. Students may be given copies, or the original work, where this would support their study.)	
Resolving timetable clashes information	Any hard copy information relating to the resolution of a candidate's clash of timetabled exam papers	Keep until day of clash	<b>Confidential shredding</b>
Results information	Broadsheets of public examination results summarising candidate final grades by subject by exam series.	Records for current year plus previous 6 years to be retained as a minimum.	Confidential shredding
Seating plans	Plans showing the seating arrangements of all candidates for every exam taken.	(Reference <a href="#">ICE 12</a> : ...keep signed records of the seating plan, the invigilation arrangements and the centre's copies of the attendance registers for each examination. The awarding bodies may need to refer to these records. The centre must keep them until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later...)	<b>Confidential shredding</b>
Second pair of eyes check records/forms	Records of the check that must take place by a second person (additional to the person removing question paper packets from secure storage) immediately before a question paper packet is opened.	(Reference <a href="#">ICE 5, 18</a> : In order to avoid potential breaches of security, care must be taken to ensure that the correct question paper packets are opened.  A member of centre staff, additional to the person removing the question paper packets from secure storage, e.g. an invigilator, must check the day, date, time, subject, unit/component and tier of entry, if appropriate, immediately before a question paper packet is opened. This second pair of eyes check must be recorded.)	
Special consideration information	Any hard copy information relating to a special consideration application which has been submitted to an awarding body for a candidate and appropriate evidence signed by a senior leader.	(Reference <a href="#">SC 6</a> : All applications must be supported by appropriate evidence signed by a member of the senior leadership team... The centre must retain this evidence until after the publication of results... A centre may be asked by an awarding body to provide signed evidence.)	<b>Confidential shredding</b>
Suspected malpractice reports/outcomes	Any hard copy information relating to a suspected or actual malpractice investigation/report submitted to an awarding	<b>Filed in Exams Office until candidate leaves the centre. Transfer to pupil file</b>	<b>File destroyed when pupil turns 25 years old</b>

Record type	Record(s) description (where required)	Retention information/period	Action at end of retention period (method of disposal)
	body and outcome information from the awarding body.		
Transferred candidate arrangements	Any hard copy information relating to a transferred candidate arrangement. Applications submitted online via CAP.	To be held in the Exams Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	<b>Confidential shredding</b>
Very late arrival reports/outcomes	Any hard copy information relating to a candidate arriving very late to an exam. Reports submitted online via CAP.	To be held in the Exams Office until the deadline for post-results services and the resolution of outstanding enquiries or appeals	<b>Confidential shredding</b>